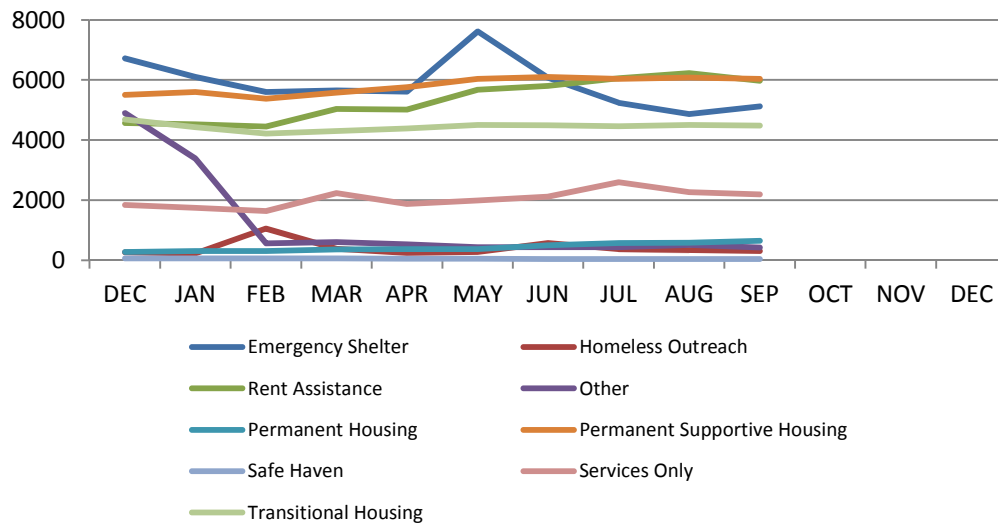


Households Served

Households Served - All Programs

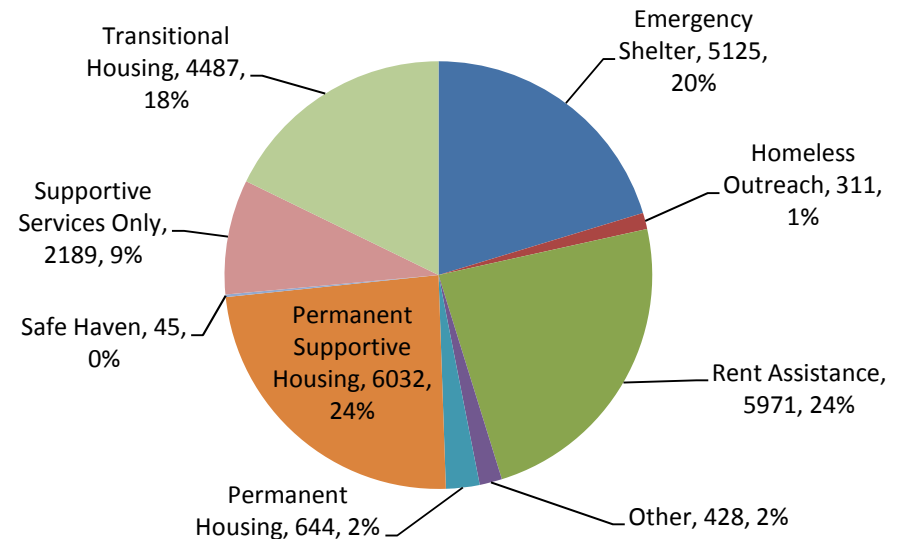


Households Served	September
Emergency Shelter	5125
Homeless Outreach	311
Rent Assistance	5971
Other	428
Permanent Housing	644
Permanent Supportive Housing	6032
Safe Haven	45
Supportive Services Only	2189
Transitional Housing	4487

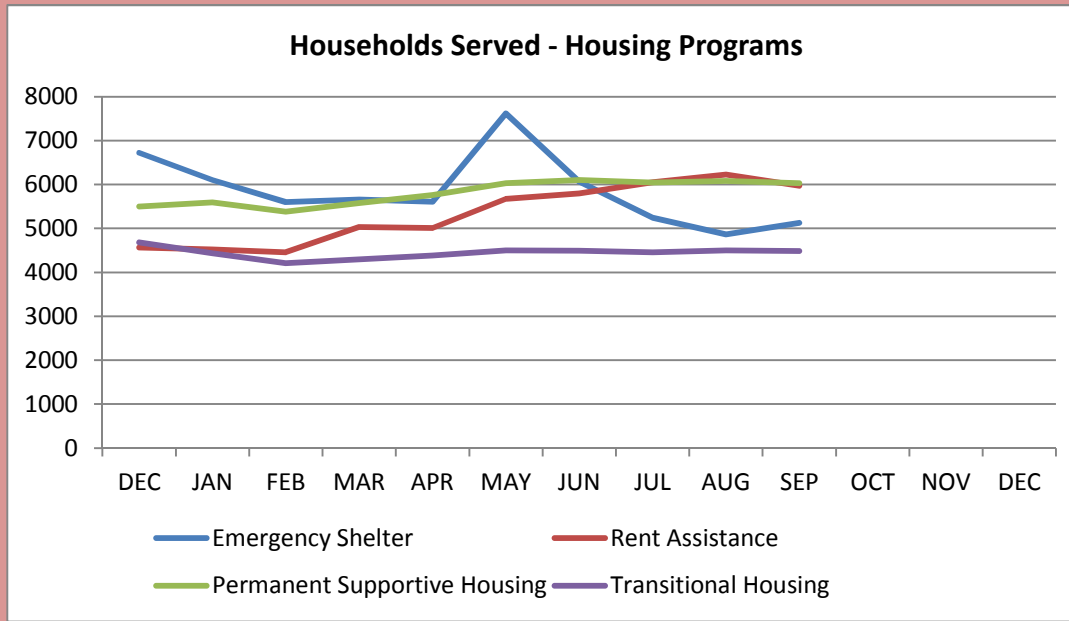
Analysis Hints for "Households Served":

- Trend lines should be flat, indicating that people are being entered into and exited from programs in an accurate and timely manner.
- Trend lines moving up or down indicate that numbers of persons served are growing or shrinking. This could mean that:
 - People are not being exited in a timely manner, showing more people served in a month than is actually true
 - People are not being entered in a timely manner, showing less people served in a month than is actually true
 - Funding or program capacity has either increased or decreased causing a true increase or decrease in the number of people able to be served each month.

Households Served - Monthly - All Programs



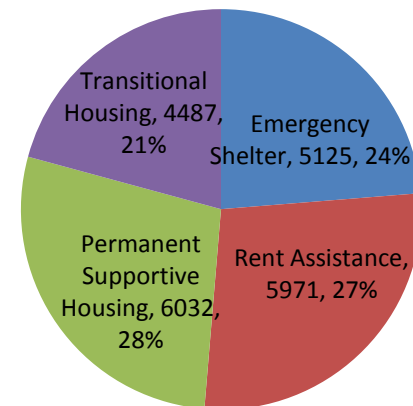
Households Served



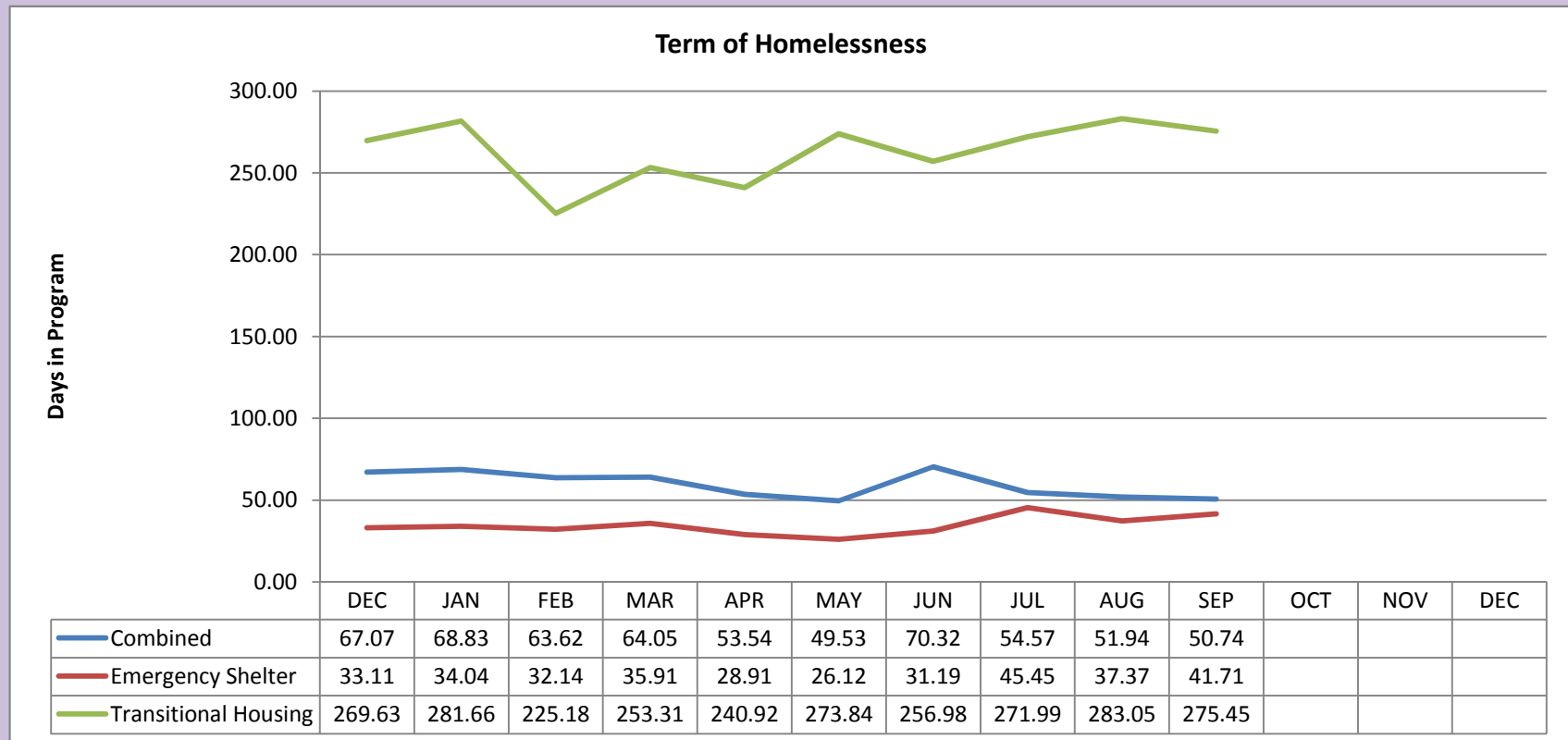
Analysis Hints for "Households Served":

- These charts are the same as the previous two, except that non-housing type data are removed from the analysis. This includes clients served in the following program types:
 - Homeless Outreach
 - Services Only
 - Other

Households Served - Monthly - Housing Programs



Term of Homelessness

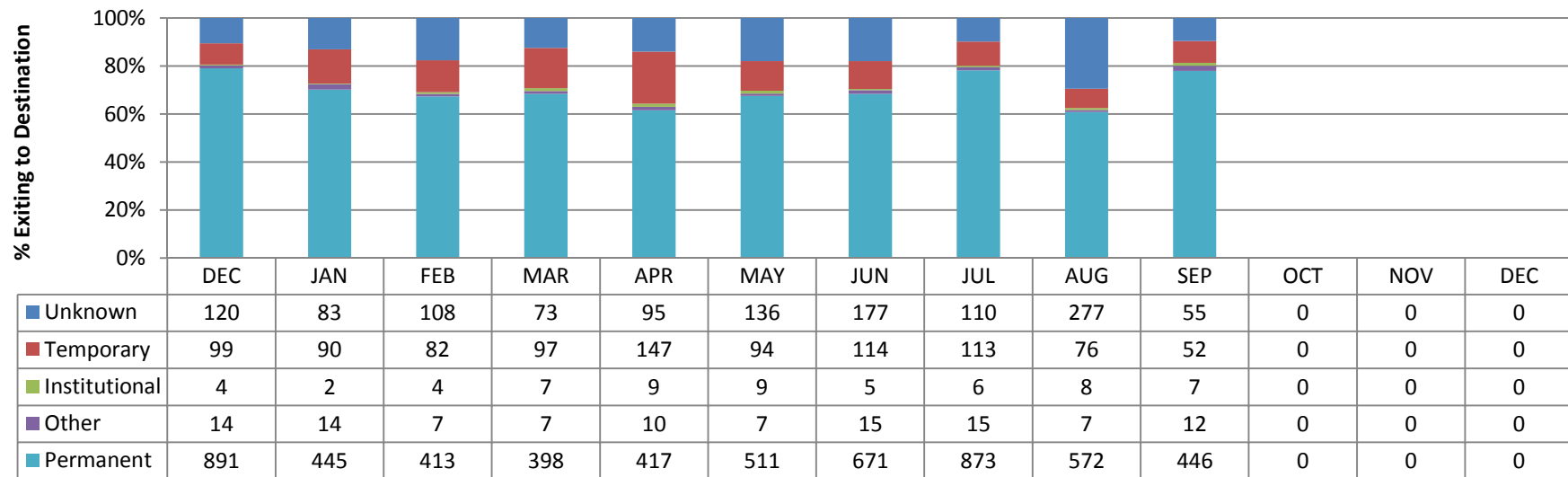


Analysis Hints for "Term of Homelessness":

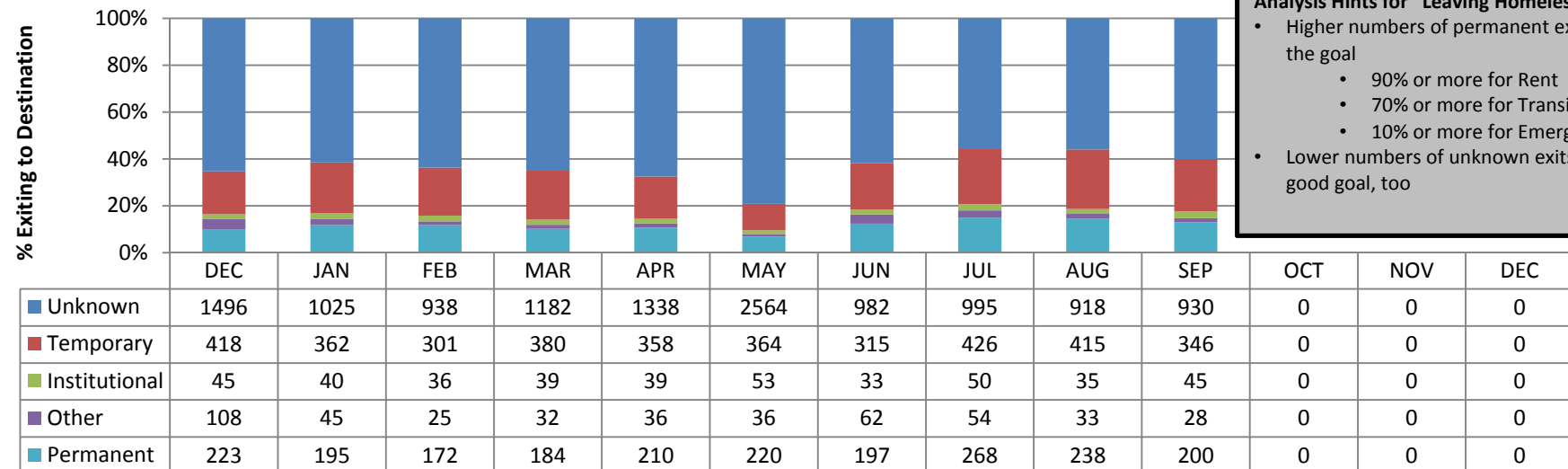
- Because Emergency Shelter and Transitional Housing are not "permanent" places for clients to reside, lengths of stay in those programs are calculated as the term of homelessness.
- Trend lines should be going down, indicating that lengths of stay in temporary situations are decreasing.
- The HEARTH target term of homelessness is 20 days or less.
- Trend lines either moving up, staying level or varying up and down from month to month could mean that:
 - Lengths of stay are increasing or staying the same or varying widely
 - The numbers of people exited that month are very small (length of stay is calculated only on exited households)

Leaving Homelessness

Rent Assistance Exits



Emergency Shelter Exits

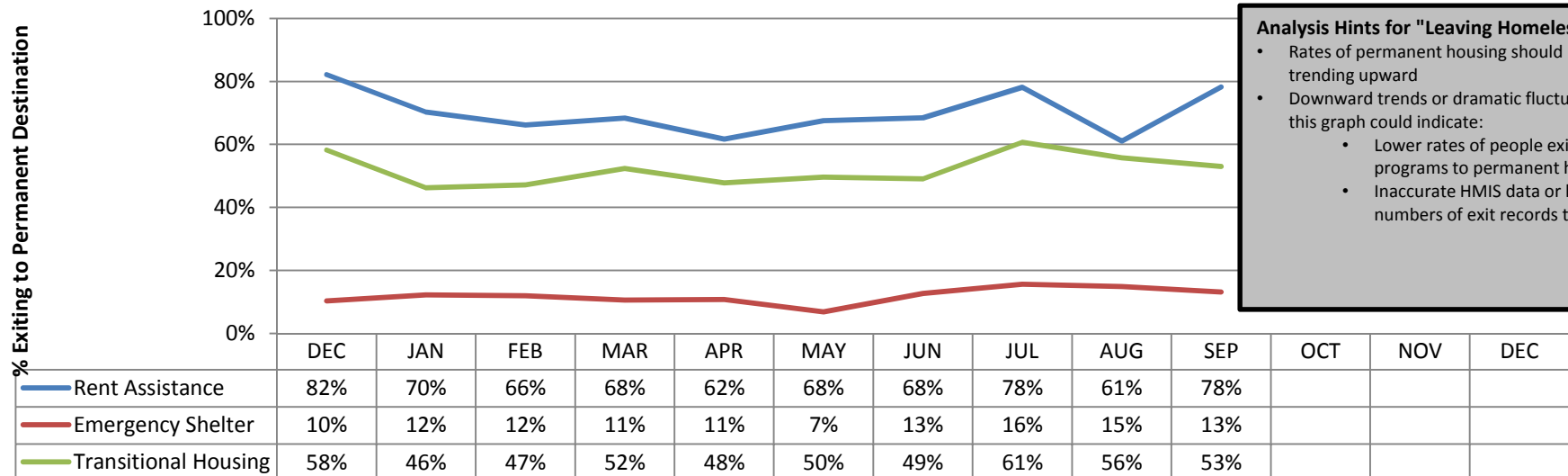
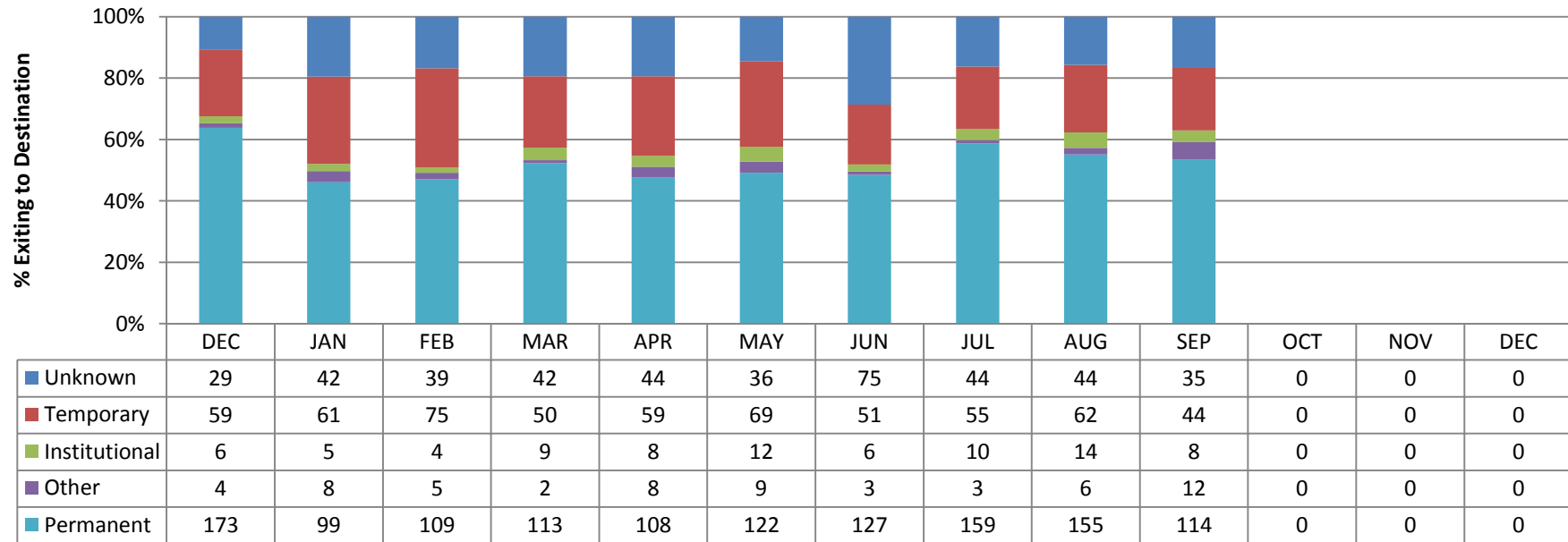


Analysis Hints for "Leaving Homelessness":

- Higher numbers of permanent exits are the goal
 - 90% or more for Rent
 - 70% or more for Transitional
 - 10% or more for Emergency
- Lower numbers of unknown exits are a good goal, too

Leaving Homelessness

Transitional Housing Exits

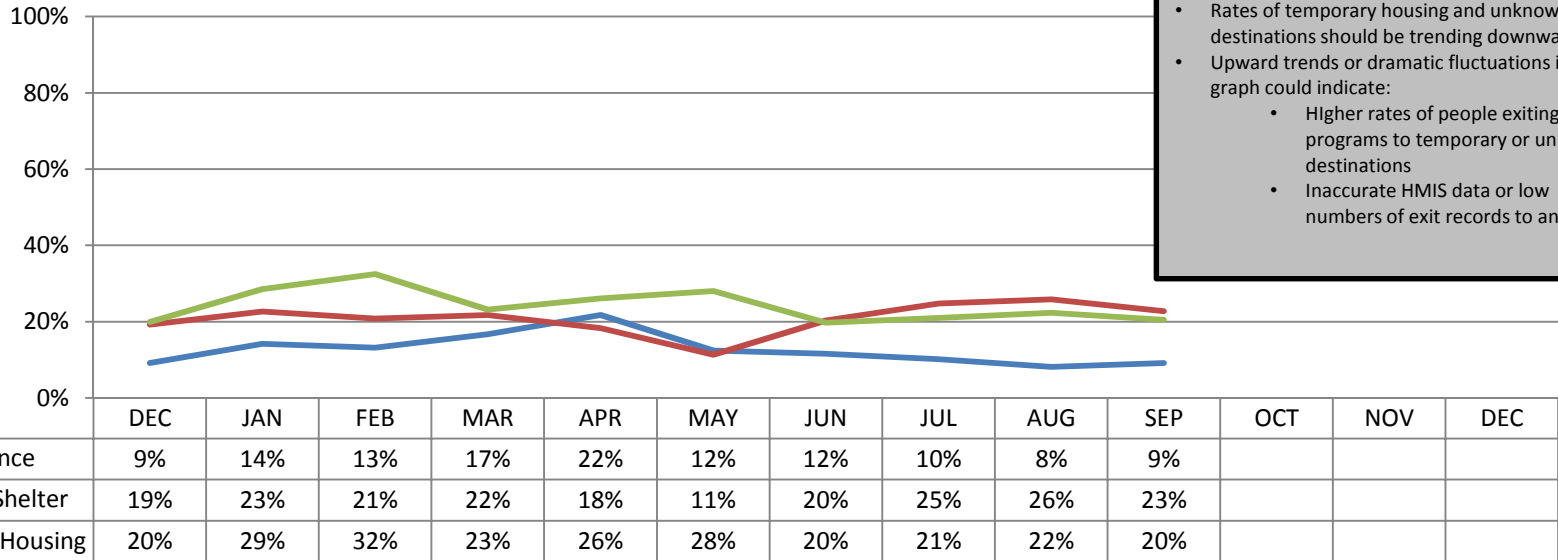


Analysis Hints for "Leaving Homelessness":

- Rates of permanent housing should be trending upward
- Downward trends or dramatic fluctuations in this graph could indicate:
 - Lower rates of people exiting programs to permanent housing
 - Inaccurate HMIS data or low numbers of exit records to analyze

Leaving Homelessness

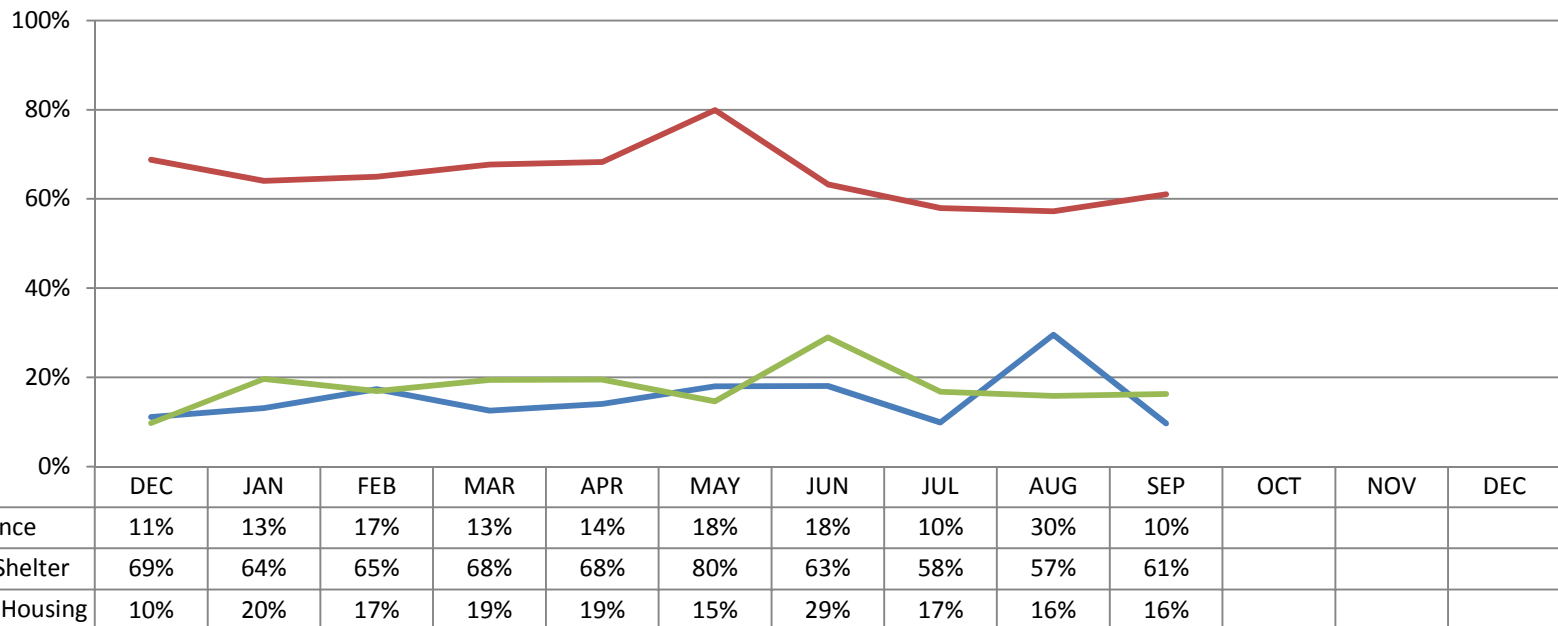
% Exiting to Temporary Destination



Analysis Hints for "Leaving Homelessness":

- Rates of temporary housing and unknown destinations should be trending downward
- Upward trends or dramatic fluctuations in this graph could indicate:
 - Higher rates of people exiting programs to temporary or unknown destinations
 - Inaccurate HMIS data or low numbers of exit records to analyze

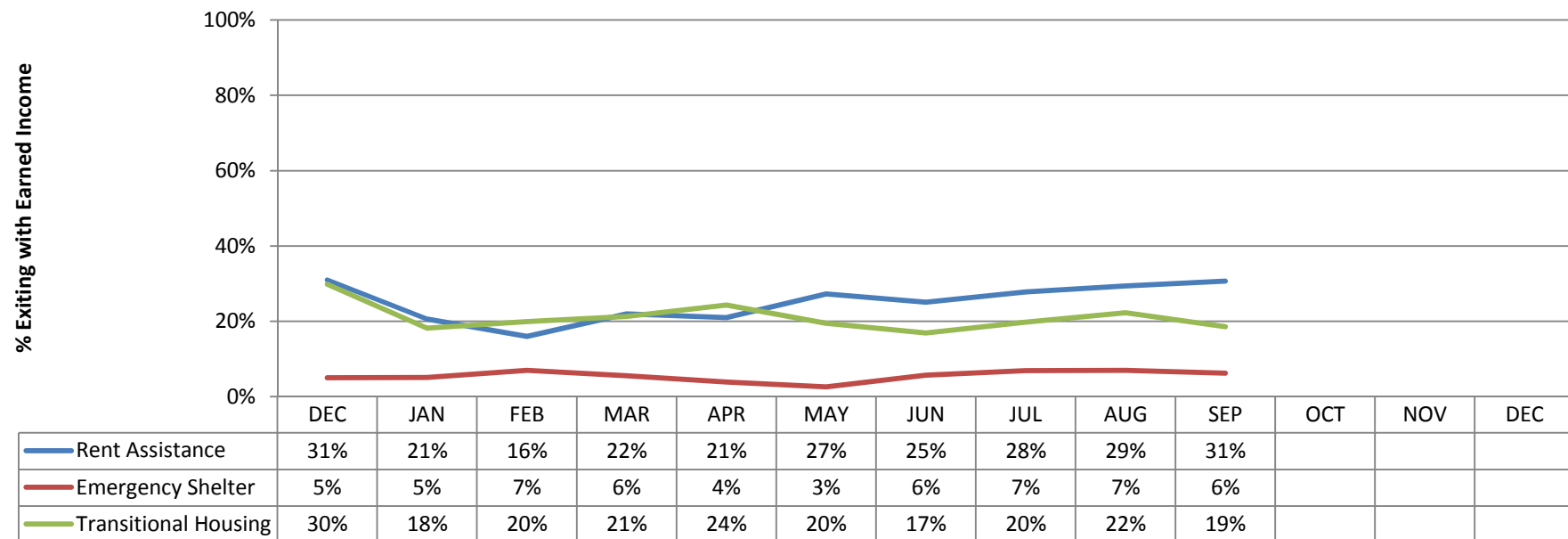
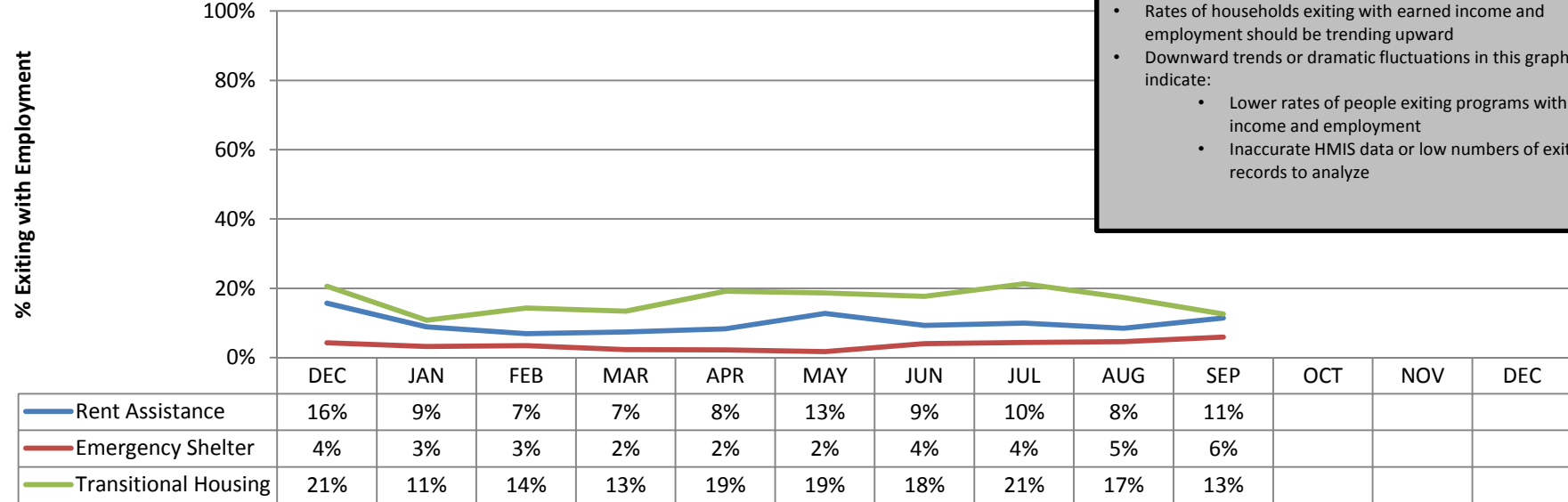
% Exiting to Unknown Destination



Employment and Earned Income at Exit

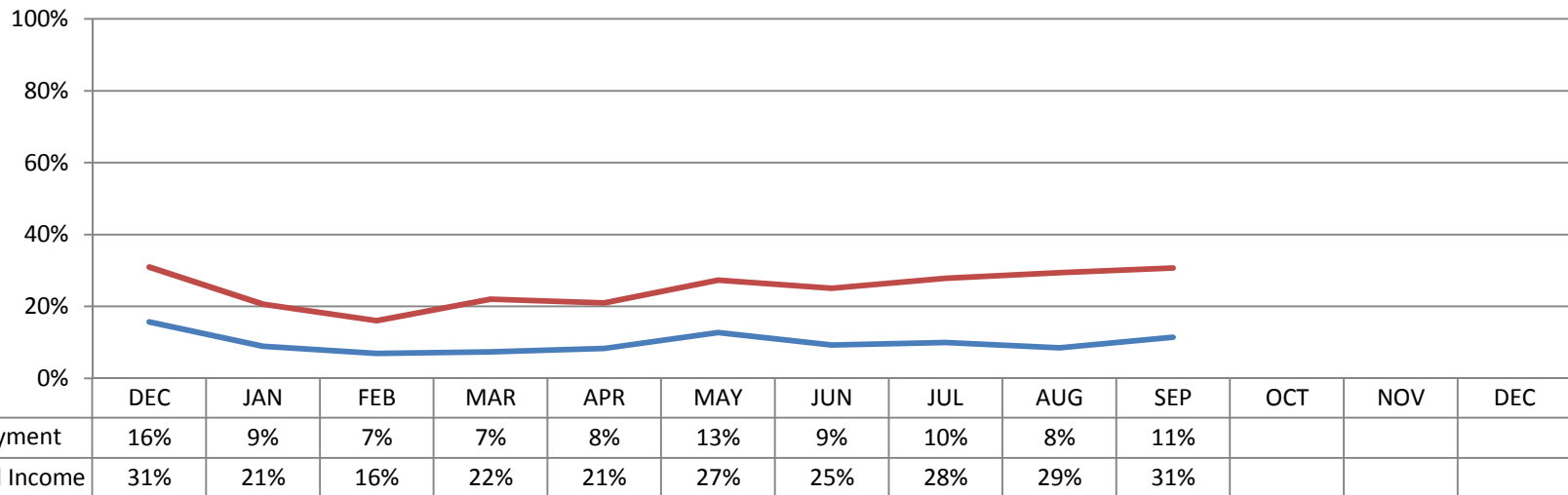
Analysis Hints for "Earned Income & Employment":

- Rates of households exiting with earned income and employment should be trending upward
- Downward trends or dramatic fluctuations in this graph could indicate:
 - Lower rates of people exiting programs with earned income and employment
 - Inaccurate HMIS data or low numbers of exit records to analyze

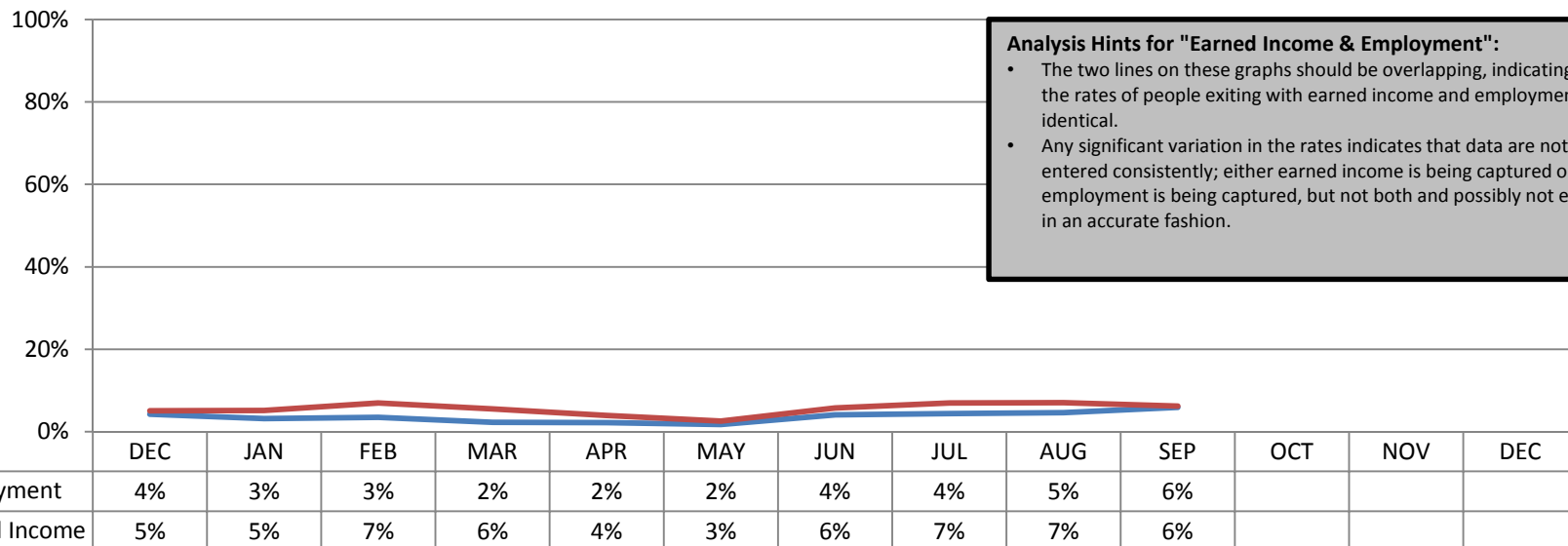


Employment and Earned Income at Exit

Rent Assistance: Employment and Earned Income at Exit



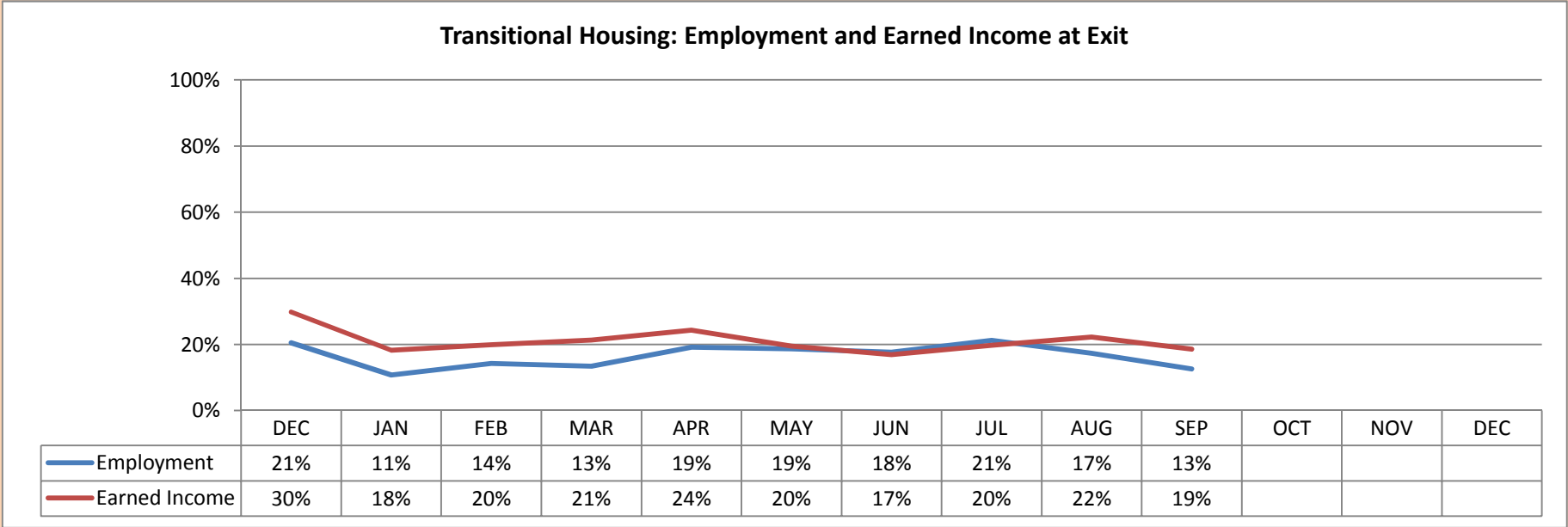
Emergency Shelter: Employment and Earned Income at Exit



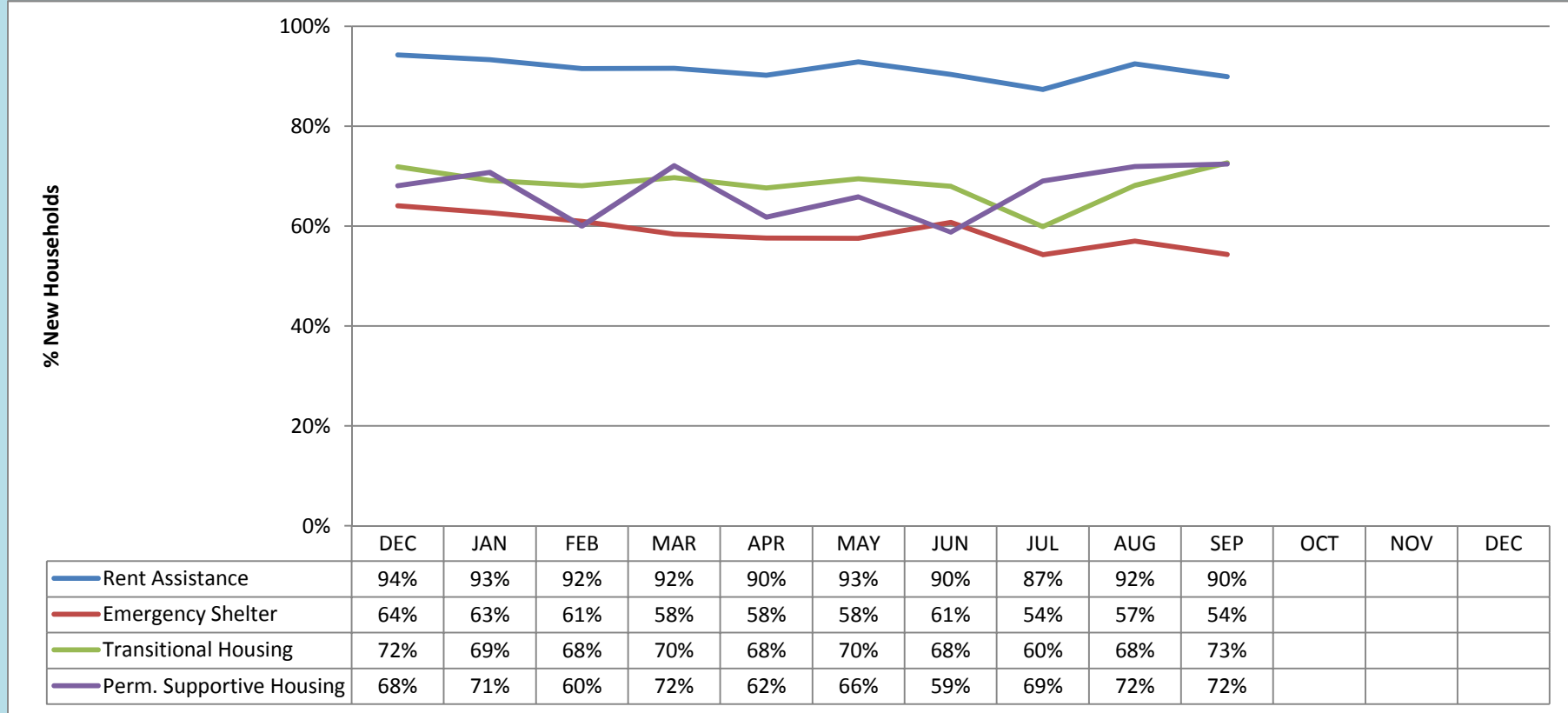
Analysis Hints for "Earned Income & Employment":

- The two lines on these graphs should be overlapping, indicating that the rates of people exiting with earned income and employment are identical.
- Any significant variation in the rates indicates that data are not being entered consistently; either earned income is being captured or employment is being captured, but not both and possibly not either in an accurate fashion.

Employment and Earned Income at Exit



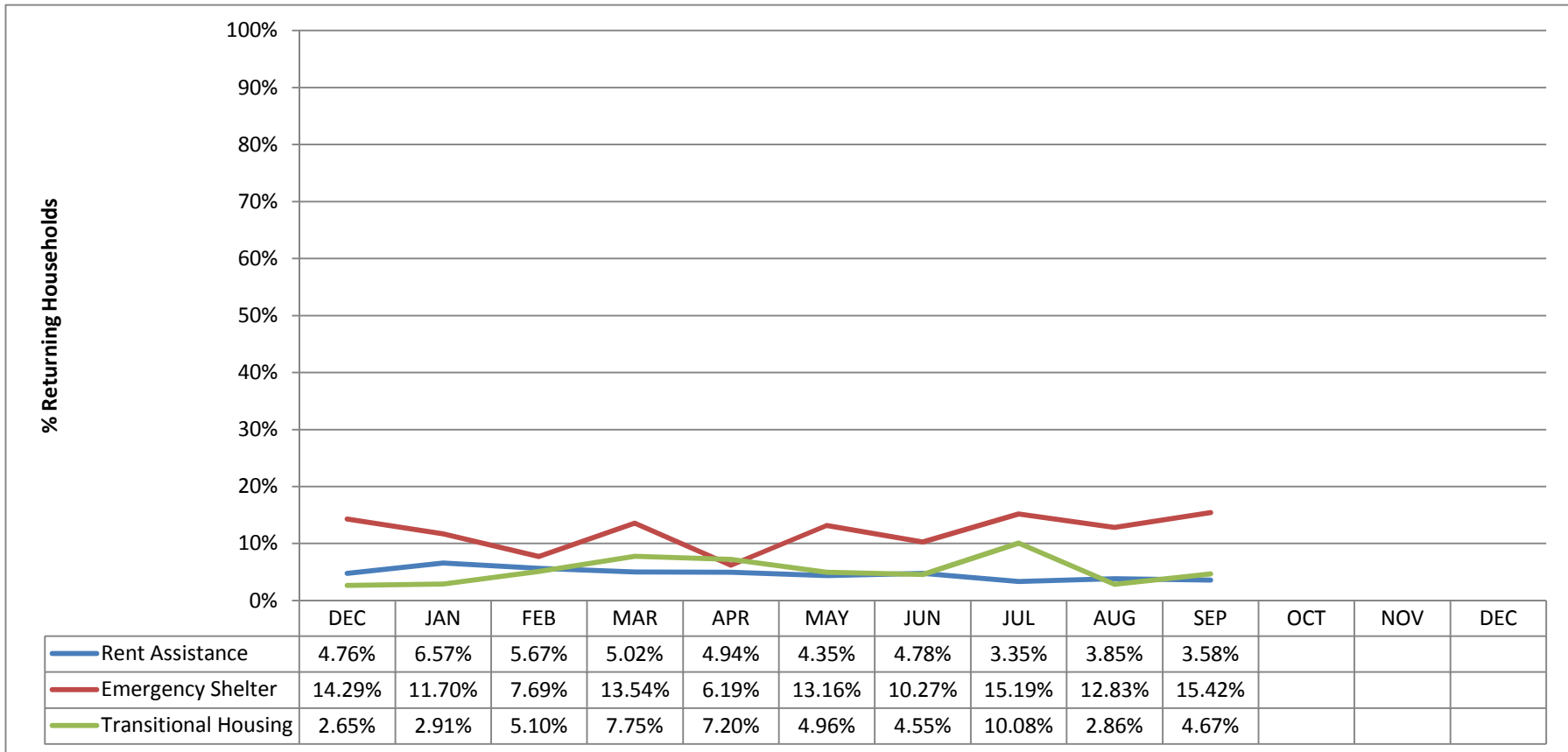
New Homeless Households



Analysis Hints for "New Homeless Households":

- Lines on this graph should be trending downward.
- Upward or widely varying lines indicate:
 - Increasing numbers of "new" households - households that haven't accessed the homeless system in the past year
 - Low numbers of households being enrolled in programs in the dashboard month

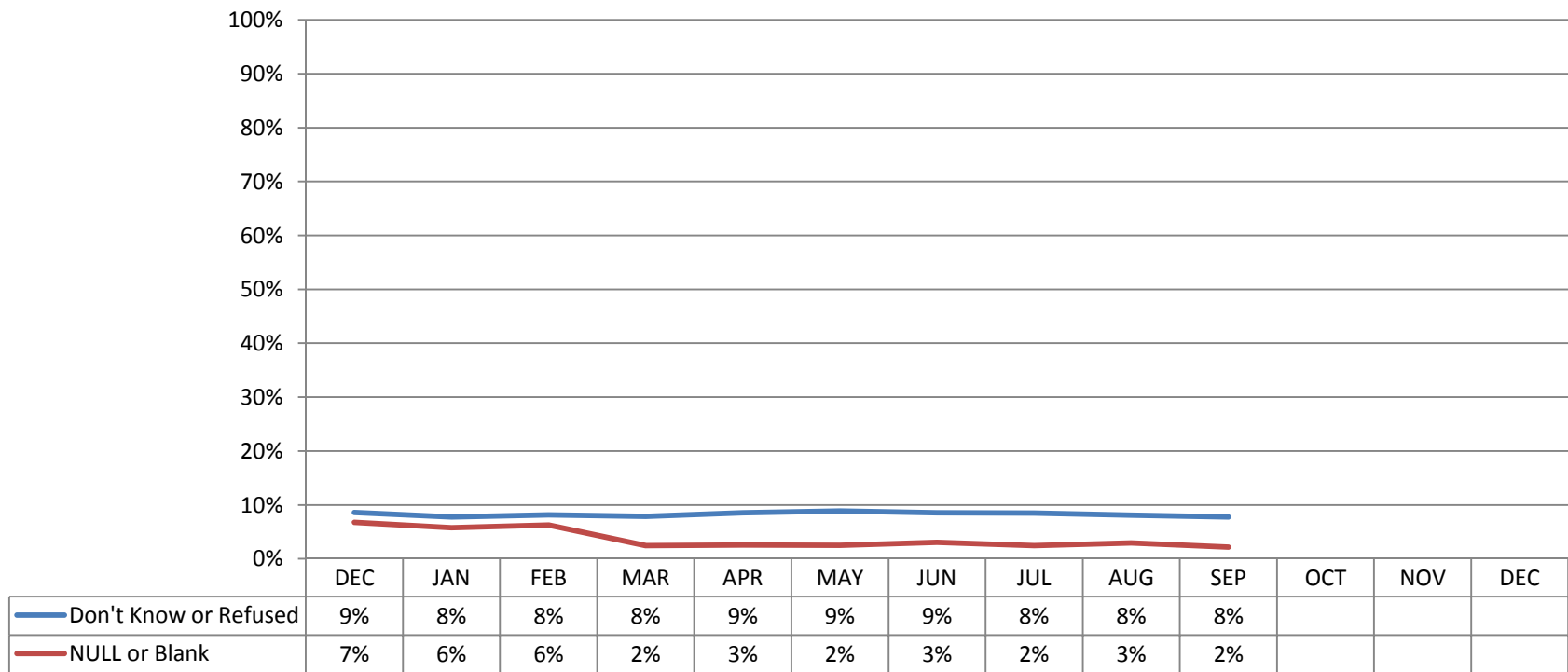
Households Returning to Homelessness



Analysis Hints for "Households Returning to Homelessness":

- Lines on this graph should be trending downward.
- Upward or widely varying lines indicate:
 - Increasing numbers of households that were exited to permanent housing from the homeless system over a year ago and have since returned to the homeless system
 - Low numbers of households being exited from programs in the year prior to the dashboard month

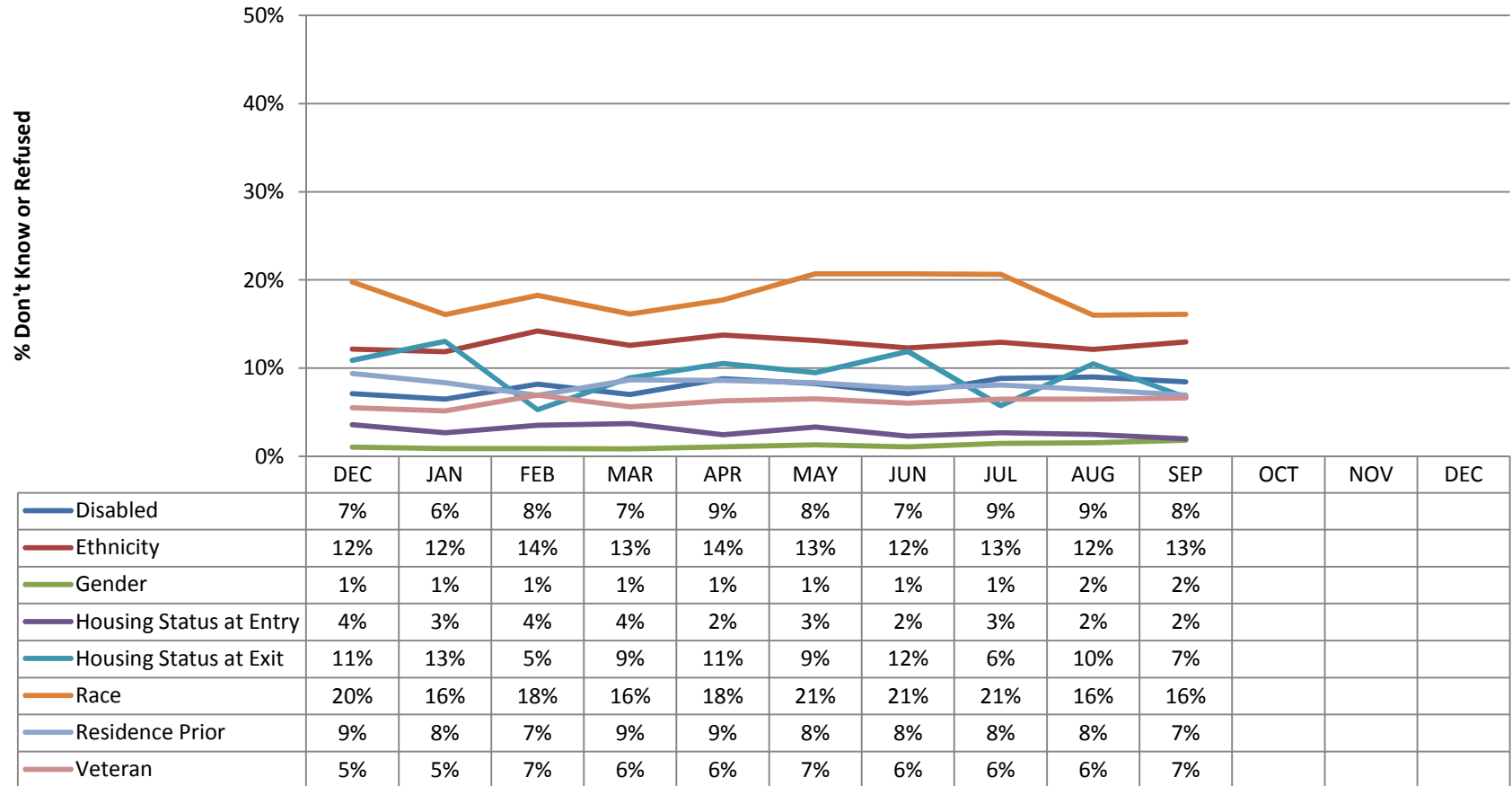
Data Quality: Universal Data Elements



Analysis Hints for "Data Quality":

- Lines on these graphs should be trending downward.
- Upward or widely varying lines indicate:
 - Increasing numbers of households have "Blank," "NULL," "Don't Know," or "Refused" as the answers to these Universal Data Elements (required regardless of funding source or program type)
 - Low numbers of households being entered into programs in the dashboard month

Data Quality



Data Quality

